

# Booking Conditions

## Reservation and payment

A non-refundable deposit of A\$700 per person is payable at the time of reservation. Balance of tour fare is payable 9 weeks prior to departure unless otherwise specified.

## Cancellation

If a tour is cancelled due to natural disasters or other circumstances beyond our control, a cancellation fee may be payable by the passenger depending on charges already incurred on your behalf.

## Tours

- Cancellation later than 5 weeks prior to departure incurs a minimum charge of \$250 in addition to non refundable deposit.
- Cancellation by passenger after air ticket is issued, incurs a charge of A\$1,500 per person, in addition to non refundable deposit.
- No refunds can be made on the departure date or after travel commences.
- Note that the rules relating to air tickets apply.

## Packages

Cancellation after tour booking is finalised will incur a fee of A\$1,500/person if an air ticket is included in the package or A\$1,300 per person if the package is "land-only".

## Hotels, Guides, Transport, Meals, 3rd party activities

Cancellation fees vary according to the circumstances and are at the discretion of JANESCO Travel.

## Single travellers

In the interests of traveller privacy, JANESCO Travel Australia does not find rooming companions for single travellers.

## Amendments

Each amendment to the booking requested after the initial reservation is made will incur a fee of A\$50.

## Insurance

You must insure yourself against loss resulting from cancellation and the normal travel risks. We strongly recommend that comprehensive travel insurance is purchased at the time of booking. Both travel and health insurance are required for all tours.

## Documentation

Australian passport holders do not require a visa for holiday stays in Japan up to 90 days. JANESCO Travel does not accept any responsibility for losses or additional expenses incurred as a result of a passenger not holding the necessary valid passport or visa.

## Itinerary

We will consider alterations or additions to the Package or Tour Itinerary but no refund is available in respect of any tours, tickets, accommodation, meals or any other services not utilized.

## Extensions

Extensions may be made on all packages and tours, subject to availability. Please request a quotation before reservation. Alterations after booking incur a A\$200 amendment fee.

## Air Travel

Where airline tickets are organised by Janesco Travel, on any IATA or non-IATA carrier, they are issued to and accepted by the passenger subject to the terms, regulations and conditions appearing thereon.

## Late Booking Fee

For bookings made within 7 days of departure, a fee of \$100.00 will be charged

## Tour and Package Cost

Costs are expressed in Australian dollars based on foreign exchange rates and are subject to alteration should there be any fluctuation in the rate of exchange. JANESCO Travel prices may be altered with or without notice at any time.

## Not Included

Airport departure taxes, fuel and other surcharges, meals and drinks which are not specified in the itinerary, cost of passport, excess baggage charges.

## Responsibility

JANESCO Travel advises that the service it provides is for the booking and packaging of goods and services provided by other operators, such as hotels and transportation companies. Passengers are advised to familiarise themselves with the terms and conditions on which these services are supplied. Accordingly JANESCO Travel will not be responsible and will be excluded from liability for any loss, damage, injury, delay or inconvenience, omission or acts being negligent or otherwise, committed by the operators or airlines, coach lines, hotel or attractions used in connection with the tours. All such losses or expenses will have to be borne by the passenger.

## Baggage allowance

Free baggage allowances on flights are as dictated by Airlines. Transportation of one large suitcase within Japan is included on escorted tours.

## Possible Changes

JANESCO Travel reserves the right to change or cancel the itinerary if necessary.

**Validity:** From 15th June 2018.

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## JANESCO Travel Australia

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**Your Passport Name (s)**

Mr./Mrs./Ms.: Surname : \_\_\_\_\_

Given Names: \_\_\_\_\_ (Preferred Name) \_\_\_\_\_

Address : \_\_\_\_\_

Suburb: \_\_\_\_\_ Post code: \_\_\_\_\_ State: \_\_\_\_\_

Telephone : Home Ph: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_

e-mail : \_\_\_\_\_

D.O.B : \_\_\_/\_\_\_/\_\_\_ Passport Number: \_\_\_\_\_

Nationality : \_\_\_\_\_ Occupation/Special interest : \_\_\_\_\_

Tour Name : \_\_\_\_\_

Departure from : City \_\_\_\_\_ Country \_\_\_\_\_

Departure Date : \_\_\_\_\_ / \_\_\_\_\_ / 2019  
DAY MONTHAccommodation request :  Single  Double or Twin  Twin

note: Subject to availability. Often a twin room is much larger than a double room in Japan, in which case we will request a twin room for two people occupancy. Single traveller is required to select single supplement arrangement. We do not find rooming companions for single travellers.

Fitness Level: please indicate Yes (✓) or No (x) in the boxes below:

 I am able to walk for 3km unassisted.  I am able to climb 50 steps unassisted.Room Type :  Non Smoking Room  Smoking Room

note : If requested room type is not available, you will be obliged to stay in an available room type.

Please check  Air Package Land only arrangement - Please notify us of your flight schedule Please send me travel insurance offer We/I would like to be on your mailing list for future tours.

Your Frequent Flyer Membership : Airline \_\_\_\_\_ : No. \_\_\_\_\_

In case of emergency while on tour, please notify \_\_\_\_\_

Relationship : \_\_\_\_\_ Telephone : H/( ) \_\_\_\_\_ B/( ) \_\_\_\_\_

*I/ We the undersigned have read carefully and understand the general conditions pertaining to the above stated tour and agree to these conditions.. I/ We understand that all requests will be fulfilled to the best of JANESCO's ability and are subject to availability and cannot be guaranteed. It is also understood that JANESCO package tour includes extensive rail and bus travel and that I must be physically capable of coping with steps and walking during the tour. It is also understood that if "Land only" is purchased, international and domestic air fares and transfer arrangements are not included.*

Name : \_\_\_\_\_ Signature : \_\_\_\_\_ Date : \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

**JANESCO**

Ph : +0011-61- (0) 2 - 9004 - 7445

**To make a reservation: Please complete the form and forward it together with a deposit of A\$700.00/person and a copy of your passport. 15/06/2018**